

- O1 Chapter submits request to vendor
- O2 Vendor ensures all required information is received
  - Works with chapter until the piece is completed
- O3 Vendor submits to NAHREP National for approval
  - 01 NAHREP approves
    - NAHREP sends to both chapter and CRM
      - If chapter approves, process is completed
      - If chapter doesn't approve, process starts over
  - 02 NAHREP doesn't approve
    - NAHREP sends back to vendor with copy to CRM
      - Vendor fixes and sends back to NAHREP National
      - Vendor communicates with chapter, process starts over
- 04 Billing
  - → Vendor sends invoice with completed flyer to National
    - → National forwards to CRM